

## **GENERAL CONDITIONS OF THE EXTENDED 7-YEAR GUARANTEE (OWGR7)**

### **§ 1 General provisions**

1. This "Extended 7-year Guarantee" does not exclude, limit or suspend the rights of the Buyer under the guarantee provisions for defects in the sold item. The Buyer may exercise the rights under the guarantee for physical defects of items regardless of the rights resulting from the guarantee.
2. Name and address of the Guarantor: KAMOKA SP. Z O.O. ul. Wenecka 03-244, Warsaw, Poland.
3. In matters not regulated in these General Terms and Conditions of the Extended 7-year Guarantee, the provisions of the General Terms and Conditions of the Quality Guarantee shall apply first.
4. The Buyer does not incur any additional fees for the benefit of the Guarantor or representatives of the Guarantor for the activation of the Extended 7-year Guarantee.
5. Activation of the Extended 7-year Guarantee does not exclude, limit or suspend the rights of the Buyer arising from the General Terms and Conditions of the Quality Guarantee adopted by the Guarantor.

### **§ 2 Activation of the Extended 7-year Guarantee**

To activate the 7-year guarantee coverage "Extended 7-year Guarantee" it is necessary to:

- I. Create a personal account on the website [www.7years.kamoka.pl](http://www.7years.kamoka.pl)
- II. register the purchased Product on the website [www.7years.kamoka.pl](http://www.7years.kamoka.pl) by filling in all the fields of the form, i.e.:
  1. catalogue no. of KAMOKA Product
  2. batch number/ Product manufacture date
  3. details of the distributor from whom the Product was purchased (name, address, country, contact telephone number)
  4. date of purchase of the Product, a copy of the document confirming the purchase of the Product (invoice, receipt) (appendix to the Form)
  6. acceptance of the General Terms and Conditions of the Extended 7-year Guarantee,
  7. consent to receive marketing information from the Guarantor
  8. details of the workshop in which the product was installed – a copy of the purchase document for the service provided (name, address, country, contact telephone and/or e-mail)
- III. The "Extended 7-year Guarantee" guarantee coverage must be activated within one month from the purchase of the Product.

### **§ 3 Terms and Conditions of the Extended 7-year Guarantee**

1. The Guarantor guarantees the quality of KAMOKA car parts constituting its assortment indicated in section 2 of this paragraph (hereinafter referred to as "Products"), under the conditions specified in OWGR7.
2. The Extended 7-year Guarantee covers parts for passenger cars sold under the KAMOKA brand:

- Shock absorbers, excluding shock absorber covers with buffers
- Springs
- Control arms and ball joints ("pivots").
- Upper shock absorber mounts
- Suspension repair kits
- Metal and rubber bushings
- Engine and transmission cushions
- Stabilizer links
- Steering rod ends and tie rods
- Wheel bearings / wheel hubs
- Hydraulic filters
- Drive joints and half-shafts
- Guards for joints and steering gears
- Brake pads and brake discs
- Brake shoes and brake drums
- Brake shoe mounting kits
- Brake cylinders
- Brake calipers
- Electric motors of brake calipers
- Clutch kits and clutch discs
- Hydraulic clutches
- Brake pad wear sensors
- ABS sensors
- Shaft position sensors, knock combustion sensors
- Lambda probes
- Flow meters
- Electric dampers
- Wiper motors and wiper mechanisms
- Steering gears
- Power steering pumps
- Coolant pumps
- Ignition coils
- Glow plugs
- Spark plugs
- Alternator pulleys (freewheels)
- Timing gears, timing belt pulleys and tensioners, alternator overrunning clutches, multi-ribbed and V-belt tensioners and pulleys, crankshaft pulleys
- Particulate filters
- EGR valves
- Gas springs
- Window lifters
- Thermostats
- Electric fuel pumps with power modules
- Viscous couplings
- Coolant fan switches
- Coolant temperature sensors
- Coolant expansion tanks
- Coolant expansion reservoir caps.
- Power steering expansion reservoirs
- Timing belts and accessory belts

- Catalytic reactors
  - Timing chains
  - Gas Springs
  - Camshaft adjusters
  - Gas springs with trunk lid actuators
  - Oil coolers
  - Charge air coolers
  - Air conditioning coolers (condensers)
  - Water coolers
  - Coolant level sensors
  - Heaters
  - A/C evaporators
  - Handbrake cables
  - Brake disc covers
  - Steel / copper brake lines
  - Shift lever cables
  - Radiator fans
  - Air shock absorbers
  - Air bellows
  - Air suspension compressors
  - Turbochargers
  - Oil pans
  - Valve covers
3. The Extended 7-year Guarantee for the Products is granted for a period of 7 years from the date on which the Product was issued to the Buyer after the purchase, not longer than until the maximum mileage is reached on the Product installed in the vehicle, as detailed in § 4 OWGR7 for specific assortment groups of the Products.
  4. The Extended 7-year Guarantee does not cover the Products sold as off-spec.
  5. The Extended 7-year Guarantee shall only apply to the original Buyer (non-transferable guarantee) who purchases a new Product and shall not be transferable to its legal successors by way of either special succession (including the purchasers of the Product or the vehicle in which the Product is installed or a part of such a Vehicle) or general succession.
  6. The Extended 7-year Guarantee covers the Products listed in § 3 section
  7. The Extended 7-year Guarantee is excluded in the following cases:
    - a. non-observance of the product instructions published on the website kamoka.pl during the installation and operation of the Products
    - b. natural GR7 consumption (natural GR7 consumption is the consumption resulting from the normal use of the vehicle, assuming that the annual mileage of the vehicle in which the Product is fitted does not exceed 10,000 km)
    - c. installation of the Products in vehicles used for commercial purposes or for special purposes, e.g. health care, special services, etc.,
    - d. if the Products have not been installed in accordance with their intended use as listed in the Kamoka brand catalogue available on the website www.kamoka.pl,
    - e. if the Products have been damaged as a result of incorrect installation, use of incorrect tools, or use of a vehicle not in accordance with the vehicle manufacturer's instructions,
    - f. when the Products have been prematurely worn out due to the reuse of damaged assembly parts: standardised parts, guards, etc.,
    - g. damage caused by a traffic accident or collision or other mechanical damage,
    - h. damage caused by the use of the vehicle in which the Product is installed in motor sports,

- i. damage caused by a lack of proper maintenance of the vehicle in which the component is installed or by a failure of the systems with which the said Product cooperates,
  - j. carrying out repairs contrary to the technology of vehicle repair, and in particular the principle of pair replacement of parts, as well as replacement of cooperating components and replacement of disposable mounting components,
  - k. improper transportation, unloading and storage of the Products,
  - l. failure to comply with the periodic inspection intervals specified by the car manufacturer;
  - m. non-observance and failure to document the required service activities indicated in § 4 OWGR7 for individual Products and groups of Products,
  - n. failure to meet the conditions set forth in § 4 OWGR7.
8. The Extended 7-year Guarantee only applies to Products used in accordance with the instructions for use attached to them and the product instructions on the Kamoka.pl website and the instructions of the vehicle manufacturer, and in accordance with the conditions specified in § 4 of OWGR7.

#### **§ 4**

#### **List of service activities on given assortment groups of Products required to obtain guarantee protection for a period of 7 years and maximum mileage for Products and individual assortment groups of Products.**

##### **Shock absorbers:**

- the guarantee covers only shock absorbers listed in pairs (right and left on one axis) with the use of new Kamoka brand guards and buffers;
- every 12 months or every 10,000 km, the condition of the suspension components appropriate for the shock absorber mounting side must be verified, in particular elastic sleeves and cushions, ball pins, suspension springs, upper and lower elastic sockets of the shock absorber mounting, stabiliser connectors; if necessary, replace worn components, check the condition of the shock absorber guard and buffer and in case of damage, replace the worn component with a new one, check and if necessary; adjust the suspension geometry of both axles of the vehicle;
- every 24 months or every 20,000 km, replace shock absorber guards with buffers, clean shock absorber mounting sockets and grease bearing elements in Mc Pherson type shock absorbers;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

##### **Springs:**

- the guarantee covers only parts that are replaced and work together as a set on one axle
- every 12 months or every 10 thousand kilometers, verify the condition of the suspension components relevant to the spring attachment side, in particular, bushings and elastic cushions, ball joints, shock absorbers, upper and lower elastic sockets of shock absorber mounts and bearings in these sockets, if any, connectors and flexible elements of stabilizer mounts, if necessary, replace worn components with new ones, inspect and, if necessary, correct the suspension geometry of both axles of the vehicle, remove the springs and clean them, if there are sliding or rolling elements in the seats then they should be lubricated, damaged components should be replaced with new ones;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

##### **Rockers and ball joints ("pins"):**

- the guarantee covers only the elements exchanged in pairs (right and left for one axis);
- every 6 months verify and, if necessary, correct the appropriate tire pressure;
- only parts that are replaced and mated in a set on one axle are covered by the guarantee;

- every 12 months or every 10 thousand kilometers, verify the condition of the suspension components relevant to the suspension arms mounting side, in particular, shock absorbers, upper and lower shock absorber mounting sockets and bearings in these mounts, if any, suspension springs, connectors and flexible elements of stabilizer mounts. If necessary, replace the worn component with a new one, verify the condition of the flexible covers of the ball joints, replace the molybdenum grease in them, replace damaged covers with new ones and protect them from slipping off the body of the joint, inspect and, if necessary, perform a correction of the suspension geometry of both axles of the vehicle;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Upper shock absorber mounts:**

- every 12 months or every 10 thousand kilometers, verify the condition of the suspension components relevant to the attachment side of the component, in particular, shock absorbers and springs, rubber components of the suspension system, upper and lower shock absorber mount seats and bearings in these mounts if any, connecting links and flexible components of stabilizer mounts. If necessary, replace worn components with new ones, inspect and, if necessary, correct the suspension geometry of both axles of the vehicle;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Suspension repair kits:**

- every 6 months, verify and, if necessary, correct the appropriate tire pressure;
- every 12 months or 10,000 km verify the condition of suspension components, in particular shock absorbers, upper and lower shock absorber mount seats and bearings in these mounts if any, suspension springs, links and stabilizer mount elastic components. Inspect and, if necessary, correct the suspension geometry of both axles of the vehicle;
- Guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Metal-rubber bushings:**

- the guarantee covers only parts that are replaced and mated as a set on one axle;
- every 12 months or every 10,000 km, verify the condition of suspension components, in particular ball joints, shock absorbers, upper and lower elastic sockets of shock absorber mounts and bearings in these sockets, connecting links and elastic components of stabilizer mounts. If necessary, replace the worn component. Inspect and, if necessary, correct the suspension geometry of both axles of the vehicle;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Engine and transmission cushions:**

- the guarantee covers only parts that are replaced and work together as a set in a given vehicle assembly;
- every 12 months or every 10,000 km, verify the condition of the engine and transmission mounts, check the condition of the drive joint connections (especially the inner joints), if the vehicle is equipped with a clutch kit with a dual mass wheel, evaluate its condition, replace the components with new ones if necessary;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Stabiliser connectors:**

- the guarantee covers only parts that are replaced and mated as a set on one axle;
- every 12 months or every 10 thousand kilometers, verify the condition of the flexible covers of the ball joints, replace the molybdenum grease in the ball joints and check the contact surface of the base of the connecting rod bushings with the vehicle's supporting member. In addition, the condition of the shock absorbers, the upper and lower elastic sockets of the

shock absorber mounts, and the bearings in these sockets should be inspected if there are any. If necessary, replace the worn component with a new one;

- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Steering rod ends and tie rods:**

- only parts that are replaced and work together as a set on one axle are covered by the guarantee;
- every 12 months check the condition of the steering components, especially the steering gear, verify the condition of the flexible guards of the ball joints and if any damage is detected, replace them with new ones and protect them from slipping off the body, replace the molybdenum grease in the ball joints;
- every 12 months perform a check and, if necessary, correct the suspension geometry of both axles of the vehicle;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Steering rod ends and tie rods:**

- only parts that are replaced and work together as a set on one axle are covered by the guarantee;
- every 12 months check the condition of the steering components, especially the steering gear, verify the condition of the flexible guards of the ball joints and if any damage is detected, replace them with new ones and protect them from slipping off the body, replace the molybdenum grease in the ball joints;
- every 12 months perform a check and, if necessary, correct the suspension geometry of both axles of the vehicle;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Wheel bearings / wheel hubs:**

- every 6 months or every time the tires are changed, balance the vehicle's wheels and clean the contact surface of the brake disc with the wheel hub;
- every 12 months or 10,000 km, verify the condition of the suspension components appropriate for the hub or bearing mounting side, in particular the ball joints of the control arms, bushings and elastic cushions, shock absorbers, upper and lower shock absorber mounting sockets, and bearings in these mounts, if any, clean and lubricate the sliding and rolling elements. If necessary, replace the worn component with a new one, inspect and, if necessary, correct the suspension geometry of both axles of the vehicle;
- balance the brake discs every 24 months;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Hydraulic filters:**

- verify the condition of the automatic transmission seals every 12 months. If necessary, replace the damaged component, check and, if necessary, top up the transmission oil or hydraulic fluid in the gearbox, check the patency of the air vents and, if necessary, clean and unplug;
- every 12 months verify the correct operation of the gearbox - elements responsible for changing gear ratios;
- at each replacement of the hydraulic filter clean (if any) the magnetic plug;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

#### **Drive joints and half-shafts:**

- every 12 months, verify the condition of the flexible cover and clamps, replace the damaged component with a new one if necessary, check and correct the tension of the clamps if necessary;

- every 24 months clean the joint and replace the graphite grease with a new one, check and if necessary replace the half-axle support if present and check the alignment of the half-axle and straighten it if necessary;
- replace the clamps with new ones every 36 months;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Joint and tie rod covers:**

- every 12 months or 10,000 km verify the condition of the steering components and the presence of slack in the drive joints, replace the damaged component with a new one if necessary, check and correct the tension of the clamps if necessary;
- every 24 months, clean and maintain the outer surface of the cover with silicone grease;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

#### **Brake pads and brake discs:**

- the guarantee covers only parts replaced and working together as a set on one axle; Kamoka brand brake pads together with Kamoka brand brake discs;
- check the condition of the brake discs every 12 months or every 10,000 km, replace worn or damaged components of the brake system with new ones if necessary, remove the rim from the brake disc, taking into account compliance with the minimum disc thickness specified by the vehicle manufacturer. In addition, clean the brake caliper and inspect the sealing and protective components, lubricate its sliding surfaces such as the yoke along with the brake pad sockets, brake caliper guides, guide pins. Inspect the condition of brake disc covers, hubs, and clean the contact surface of the brake disc with the hub;
- change the brake fluid every 24 months;
- balance the brake discs every 24 months or every 20,000 km;
- guarantee for this product group is for 7 years or 40,000 km (maximum mileage).

#### **Brake shoes and brake drums:**

- the guarantee covers only the parts replaced and cooperating as a set on one axle; Kamoka brand brake shoes, cylinders with Kamoka brand brake drums;
- check the condition of brake shoes and drums every 12 months or every 10,000 km. If necessary, replace worn elements of the braking system, remove the rim from the brake drum, taking into account compliance with the minimum thickness of the drum specified by the manufacturer of the vehicle, clean and, if necessary, lubricate in the appropriate places the moving parts of the braking system, in particular: the bar and spreader lever, pins with pins, lower and upper springs, slack compensator, contact surface of the brake drum with the anchor disc;
- replace the brake fluid every 24 months;
- brake drums should be balanced every 24 months or every 20,000 km;
- guarantee for this product group is for 7 years or 40,000 km (maximum mileage).

#### **Brake shoe assembly kits:**

- check the condition of the brake shoes every 12 months or every 10,000 km. If necessary, replace worn parts, remove the rim from the brake drum, taking into account compliance with the minimum thickness of the drum specified by the vehicle manufacturer, clean and, if necessary, lubricate in the appropriate places the moving parts of the braking system, in particular: the bar and spreader lever, pins with pins, lower and upper springs, slack compensator, contact surface of the brake drum with the anchor disc;
- replace the brake fluid every 24 months;
- brake drums should be balanced every 24 months or every 10,000 km;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Brake cylinders:**

- the guarantee covers only the parts replaced and working together as a set on one axle; Kamoka brand brake shoes, cylinders together with Kamoka brand brake drums;
- every 12 months or 10,000 km verify the condition of the components of the braking system, in particular brake shoes, brake drums, brake lines, the condition of rubber seals and the attachment of the brake cylinder with all its accessories. Clean and lubricate the brake shoe contact parts;
- replace the brake fluid and bleed the system every 24 months;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Brake calipers:**

- the guarantee covers only parts that are replaced and mated as a set on one axle;
- every 12 months or 10,000 km, verify the condition of the components of the brake system, in particular the brake pads, brake discs, brake lines, the condition of the rubber seals and the attachment of the brake caliper with all its accessories. Clean and lubricate sliding components and external sealing elements;
- replace the brake fluid and bleed the system every 24 months;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Electric brake caliper motors:**

- every 12 months or every 10,000 km, check the condition of the attachment of the cables to the motor, the seating of the motor in the caliper, the electrical connections. If necessary, clean the dirt, protect the electrical contacts with KAMOKA CONTACT. In addition, check the quality and tightness of all rubber seals present in the assembly, carry out their maintenance with silicone grease;
- in addition, check the condition of the sliding and external sealing elements in the clamp itself;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Clutch kits and clutch discs:**

- every 12 months or 10,000 km depending on the type of clutch, in clutches controlled by a linkage, verify the preload; in clutches controlled by hydraulics, replace the hydraulic fluid and bleed the system;
- every 24 months or every 20,000 km, clean the clutch and the clutch chamber and covers;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

**Hydraulic clutches:**

- replace the hydraulic fluid and bleed the system every 12 months or 10,000 km;
- disassemble the clutch every 36 months for cleaning;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Brake pad wear sensors:**

- every 12 months or every 10,000 km, check the condition of the sensor wires, sensor seating, electrical connections, if necessary, fix them correctly. If necessary, clean the dirt and replace the worn out elements of the brake system, protect the electrical contacts with the preparation KAMOKA CONTACT;
- guarantee for this product group is for 7 years or 40,000 km (maximum mileage).

**ABS sensors:**

- every 12 months or every 10,000 km, perform a computer diagnostic of the system and confirm the operability of the entire braking system. In addition, inspect, and if necessary properly fix, the condition of the sensor wiring attachment, sensor seating, electrical



connections. If necessary, clean the dirt and replace worn out components of the braking system, protect electrical contacts with KAMOKA CONTACT preparation;

- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Shaft position sensors, knocking combustion sensors:**

- Computer diagnostics of the vehicle should be carried out every 12 months or 10,000 km to confirm the efficiency of individual systems. In addition, you should check the state of attachment of wires, electrical connections, seating of the sensor. If necessary, clean the dirt and replace damaged mounting elements, protect electrical contacts with the preparation KAMOKA CONTACT;
- guarantee for this product group is 7 years or 70,000 km (maximum mileage).

#### **Lambda probes:**

- every 12 months or 10,000 km, verify the condition of the probe wires' attachment, maintain the connector plug, check the tightness of the exhaust system, if necessary, replace damaged mounting elements with new ones. In addition, inspect the ignition system using diagnostic instruments and other parameters necessary for the proper operation of the engine and accessories.
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage)

#### **Flow meters:**

- every 12 months or 10,000 km you should perform computer diagnostics of the vehicle to confirm the efficiency of individual systems. In addition, you should check the state of attachment of wires, electrical connections, seating of the sensor. If necessary, clean the dirt and replace the worn out mounting elements with new ones, protect the electrical contacts with the preparation KAMOKA CONTACT;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Electric throttles:**

- Every 12 months or every 10,000 km, a computer diagnostic of the vehicle should be performed to confirm the efficiency of the individual systems. In addition, you should check the condition of wire attachment, electrical connections, sensor seating. If necessary, clean the dirt and replace the worn out mounting elements with new ones, protect the electrical contacts with the preparation KAMOKA CONTACT;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

#### **Wiper motors and wiper mechanisms:**

- when selecting a wiper for a car, keep its external dimensions consistent with the original ones;
- every 24 months verify the condition of the mechanism attachment elements, clean and lubricate the cooperating mechanisms such as arms and wiper drive mechanism;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Steering gears:**

- every 12 months or every 10,000 km, verify the attachment of the steering gear, the presence of any leaks in the hydraulic system, the condition of the steering system components, in particular the presence of slack in the steering column components, the steering rod ball joints, replace the components with new ones if necessary, check the condition of the power steering fluid and inspect it for impurities;
- every 24 months, clean and maintain the outer surface of the rubber cover of the steering gear rods with silicone grease;

- change the power steering fluid every 24 months - if the steering gear is equipped with a hydraulic power steering system;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Power steering pumps:**

- every 12 months or every 10,000 km, the condition of the steering system components should be verified, in particular the presence of clearances in the ball joints of steering rods, tie rod ends, rubber sealing elements, the presence of leaks in the hydraulic system. In addition, verify the condition of the power steering pump drive belt, rollers and tensioners working with it, if necessary, replace the components with new ones;
- change the power steering fluid every 24 months;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Coolant pumps:**

- the guarantee covers only liquid pumps replaced together with the timing belt or accessory belt and tensioners;
- every 6 thousand kilometers verify the level of coolant in the system, top up the coolant if necessary;
- every 12 months or 10,000 km verify the condition of the components of the cooling system, the tightness of connections and rubber parts of the system, replace the components with new ones if necessary;
- replace the coolant every 24 months;
- the guarantee covers only the coolant pumps replaced together with the coolant;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Ignition coils:**

- the guarantee covers only the components replaced in the set, i.e. coil, high-voltage cable and spark plug;
- every 12 months or every 10,000 km verify the condition and cleanliness of the high-voltage wires and spark plugs, clean or replace the components with new ones if necessary;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Glow plugs:**

- the guarantee only covers spark plugs that are replaced as a set for the engine, depending on the number of spark plugs required in the vehicle;
- every 12 months or every 10,000 km verify the condition of the battery and check the correct operation of the glow plug supply system using diagnostic tools;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Spark plugs:**

- the guarantee only covers spark plugs that are replaced as a set, depending on the number of spark plugs required in the vehicle;
- every 12 months or every 10,000 km, verify the condition and cleanliness of the high-voltage wires and ignition coils, clean or replace the components with new ones if necessary. In addition, the ignition system should be inspected using diagnostic instruments;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Alternator pulleys (freewheels):**

- every 12 months or every 10,000 km verify the condition of the alternator, the battery and the condition of the belt mating with the pulley, including its tension;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Timing gears, timing belt pulleys and tensioners, multi-ribbed and V-belt tensioners and pulleys, crankshaft pulleys, timing system phasers:**

- every 12 months or every 10,000 km, the condition of the belt mating with the component and its tension should be verified, the space in which these components are mounted should be dry and clean, any leakage in the engine compartment is unacceptable. The housing of the timing gear and the multiple V-ribbed and V-belt (if any) should be tight and clean from the inside;
- the guarantee covers only the components replaced together with the transmission component - (belt/chain);
- the guarantee covers coolant expansion tank caps replaced together with the tank and coolant,
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Particulate filters:**

- every 6 months or every 5 thou. km diagnostics and confirmation of full efficiency of the engine and its accessories, including glow plugs and lambda probes, fuel injectors and pump are required;
- every 12 months or 12 thou, change the engine oil with oil filter, using only the oils recommended in the specifications of the vehicle, and perform a full diagnostics of the injection system;
- each time the self-healing process of the filter must be completed, it is recommended that the engine be warmed up to full thermal values and that fuel be refueled according to the standards that have been adopted for the vehicle;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

**EGR valves:**

- every 12 months or every 10,000 km, perform a computer diagnostic of the vehicle to confirm the operability of the various systems. In addition, you should check the state of attachment of wires, electrical connections, valve seating. If necessary, clean the dirt and replace the worn out fastening elements with new ones, protect the electrical contacts with the preparation KAMOKA CONTACT;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

**Gas springs:**

- the guarantee covers only gas springs replaced in pairs;
- every 12 months or 10,000 km verify the condition of the gas spring mounting elements and lubricate the contact points with the car cover and bodywork (ATTENTION: do not lubricate the piston rod of a gas spring!), gently clean the external surface of the piston rod from accumulated dirt, do not use sharp tools and preparations that may damage the rubber sealing elements and the sliding surface of the piston rod;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

**Window lifters:**

- every 24 months verify the condition of the mechanism mounting elements, clean and lubricate the cooperating mechanisms such as the toothed bar and its drive, lifter rods;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

**Thermostats:**

- every 12 months or 10,000 km verify the condition of the components of the cooling system, in particular the patency and external cleanliness of the liquid radiator, in addition, check the condition of the temperature sensors responsible for the proper functioning of the cooling system;

- replace the coolant every 24 months;
- the guarantee covers only thermostats replaced together with the coolant;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Electric fuel pumps with power modules:**

- every 12 months or 10,000 km verify the condition of the fuel pump, fuel tank and fuel lines, in particular their patency, tightness and internal cleanliness;
- in accordance with the recommendations of the vehicle manufacturer, but at least once every 30 thousand km, replace the fuel filter;
- every 24 months check electrical connections;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

**Viscous clutches:**

- the guarantee covers only viscous clutches replaced together with the mating drive belt and tensioners;
- every 6 thousand kilometers verify the level of coolant in the system, if necessary refill the coolant;
- every 12 months or 10,000 km verify the condition of the components of the cooling system, the tightness of connections and rubber parts of the system, replace the components with new ones if necessary;
- replace the coolant every 24 months;
- guarantee for this product group is given for 7 years or 70,000 km (maximum mileage);
- the guarantee covers only viscous couplings replaced together with the coolant.

**Coolant fan switches:**

- only coolant fan switches replaced with coolant are covered by the guarantee;
- every 6,000 km verify the level of coolant in the system, top up the coolant if necessary;
- every 12 months or every 10 thousand km verify the condition of the components of the cooling system (especially the thermostat), the tightness of the connections and rubber components of the system, replace the components with new ones if necessary, verify the condition of the electrical connections of the coolant fan switch;
- every 24 months, replace the coolant;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

**Coolant temperature sensors:**

- only coolant fan switches replaced with coolant are covered by the guarantee,
- every 6,000 km verify the level of coolant in the system, top up the coolant if necessary,
- every 12 months or 10,000 km verify the condition of the components of the cooling system (especially the thermostat), the tightness of the connections and rubber components of the system, replace the components with new ones if necessary, verify the condition of the electrical connections of the coolant temperature sensor;
- every 24 months, replace the coolant;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

**Coolant equalization tanks:**

- the guarantee covers only the coolant expansion tanks replaced together with the tank cap and coolant;
- every 6 thousand kilometers verify the level of coolant in the system, top up the coolant if necessary;
- every 12 months or 10,000 km verify the condition of the components of the cooling system (in particular the thermostat, water pump and expansion tank cap), the tightness of the

connections and rubber parts of the system, replace the components with new ones if necessary, verify the condition of the electrical connections of the coolant temperature sensor;

- every 24 months, replace the coolant;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Coolant expansion reservoir caps:**

- the guarantee covers coolant expansion tank caps replaced together with the tank cap and coolant;
- every 6,000 km verify the level of coolant in the system, top up the coolant if necessary;
- every 12 months or every 10,000 km verify the condition of the components of the cooling system (especially the thermostat, water pump), the tightness of the connections and rubber components of the system, replace the components with new ones if necessary, verify the condition of the electrical connections of the coolant temperature sensor;
- every 24 months, replace the coolant;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

#### **Equalization tanks of the power steering system:**

- the guarantee covers only the power steering equalizing tanks replaced together with the power steering fluid;
- every 6,000 km verify the level of power steering fluid in the system, top up if necessary;
- every 12 months or 10,000 km verify the condition of power steering system components (in particular, power steering pump, steering gear), the tightness of connections and rubber components of the system, replace the components with new ones if necessary, verify the condition of electrical connections of the coolant temperature sensor;
- every 24 months or 40 thousand km, power steering fluid should be replaced;
- guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Timing belts and accessory belts:**

- only timing belts and accessory belts that are replaced together with all mating components are covered by the guarantee;
- every 6 months or 10,000 km verify the condition of timing/equipment belt covers, verify the presence of fluid leaks from the engine that may come into contact with the timing/equipment belt;
- verify the condition of the timing belt/accelerator belt and all mating components every 24 months or 20 thousand km;
- guarantee for this product group is for 7 years or 60,000 km (maximum mileage). To verify with PM what is the minimum KAMOKA belt replacement interval (after the car manufacturer).

#### **Catalytic reactors:**

- only catalytic reactors replaced together with all cooperating elements (lambda probes, exhaust gas temperature sensors, etc.) are covered by the guarantee
- every 6 months or every 10,000 km verify the condition of the fuel supply system and the condition of the sensors installed in the exhaust systems;
- verify the concentration of harmful substances every 12 months or every 20,000 km;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

#### **Timing chains:**

- only timing chains that are replaced together with all mating parts are covered by the guarantee;
- every 1 month or every 1,000 km verify the engine oil condition,

- every 12 months or 10 thousand km verify engine oil change along with oil filter.
- guarantee for this product group is for 7 years or 60,000 km (maximum mileage). Verify with PM what is the minimum interval for replacing the KAMOKA chain (after the manufacturer of the car).

#### **Gas spring:**

- Only trunk lid actuators replaced in pairs are covered by guarantee;
- every 12 months or 10,000 km verify the condition of the actuator mounting elements and lubricate the contact points with the car bonnet and car body (ATTENTION: do not lubricate the actuator piston rod!), gently clean the external surface of the actuator from accumulated dirt, do not use sharp tools and preparations that could damage the rubber sealing elements and the sliding surface of the actuator;
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

#### **Camshaft adjusters:**

- the guarantee covers only the camshaft adjusters replaced together with the drive - belt or chain depending on the solution,
- verify the condition of the engine oil every 1 month or every 1,000 km,
- every 12 months or 10 thousand km change the engine oil together with the oil filter,
- the guarantee for this product group is given for 7 years or 60,000 km (maximum mileage).

#### **Gas springs with actuator:**

- the guarantee covers only the trunk lid actuators replaced in pairs,
- every 12 months or 10,000 km verify the condition of the actuator mounting elements and lubricate the contact points with the car bonnet and car body (ATTENTION: do not lubricate the actuator piston rod!), gently clean the external surface of the actuator from accumulated dirt, do not use sharp tools or preparations that could damage the rubber sealing elements and the actuator sliding surface,
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

#### **Oil coolers**

- the guarantee covers only oil coolers replaced together with mating components
- for oil - coolant heat exchangers: every 6,000 km verify the level of coolant in the system, top up the coolant if necessary,
- verify the oil level every month or 1000 km,
- in case of oil - coolant heat exchangers: every 12 months or 10,000 km verify the condition of cooling system components (especially the thermostat), the tightness of connections and rubber elements of the system, replace the components with new ones if necessary, verify the condition of electrical connections of the coolant temperature sensor,
- for oil-coolant heat exchangers: replace the coolant every 24 months,
- the guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Charge air coolers**

- when replacing the charge air cooler, use new mounting parts and bands and verify the condition of the turbocharger,
- every 10000 km verify the visual condition and tightness of the connections and rubber components of the system, replace the components with new ones if necessary,
- with each oil change verify the technical condition of turbochargers and the presence of oil slick in the charge air cooling system,
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

### **Air conditioning coolers (condensers)**

- when replacing the A/C cooler (condenser), use new mounting parts and bands and verify the other components (especially the A/C compressor),
- every 10000km or 2 times a year verify the visual condition and tightness of connections and system components, replace components with new ones if necessary,
- at least twice a year carry out an inspection of the condition of the air conditioning, together with replacement of the cabin filter,
- the guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

### **Water coolers**

- when replacing the water cooler, use new mounting components and ties, and verify other components.
- every 10,000km or 2 times a year verify the visual condition and tightness of connections and system components, replace components with new ones if necessary,
- at each service inspection, or at least 2 times a year, carry out a system condition check,
- replace the coolant in accordance with the manufacturer's requirements,
- use coolant in accordance with the manufacturer's requirements,
- the guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

### **Coolant level sensors**

- when replacing the coolant level sensor, use new mounting parts and bands and verify the other components.
- every 10000km or 2 times a year, verify the visual condition and tightness of connections and system components, replace components with new ones if necessary,
- at each service inspection, or at least 2 times a year, carry out a system condition check,
- replace the coolant in accordance with the manufacturer's requirements,
- use coolant in accordance with the manufacturer's requirements,
- the guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

### **Heaters**

- when replacing the heater, use new mounting elements and bands and verify the other elements.
- every 10000km or 2 times a year verify the visual condition and tightness of connections and system components, replace components with new ones if necessary,
- at each service inspection, or at least 2 times a year, carry out a system condition check,
- replace the coolant in accordance with the manufacturer's requirements,
- use coolant in accordance with the manufacturer's requirements,
- the guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

### **A/C evaporators**

- when replacing the A/C evaporator, use new mounting parts and bands and verify the other components (especially the A/C compressor).
- every 10000km or 2 times a year verify the visual condition and tightness of connections and system components, replace components with new ones if necessary,
- at least twice a year carry out an inspection of the condition of the air conditioning, together with replacement of the cabin filter,
- guarantee for this product group is provided for 7 years or 70,000 km (maximum mileage).

### **Handbrake cables**

- when replacing hand brake cables, verify the condition of the friction linings and the operation of the engagement mechanism,

- every 10000km or twice a year verify the visual condition of the cables and their armor,
- at least once a year before the winter period carry out service of brake cables in the form of lubrication,
- guarantee for this product group is provided for 7 years or 70,000km (maximum mileage).

#### **Brake disc covers**

- when replacing hand brake disc shields, clean all adhering parts
- verify the visual condition of the cables and their armor every 10000km or twice a year,
- the guarantee program covers covers made of light alloys,
- the guarantee for this product group is for 7 years or 70,000km (maximum mileage).

#### **Steel / copper brake lines**

- when replacing the manual brake lines, verify the condition of the friction linings and the operation of the engagement mechanism, and replace all brake fluid.
- verify the condition of the brake fluid every 5,000km or twice a year,
- verify the condition of the brake lines at least once a year before the winter period,
- the guarantee for this product group is for 7 years or 70,000km (maximum mileage).

#### **Shift lever cables**

- when replacing the shift lever cables, verify the condition of the gearbox, especially the components responsible for shifting gears, and change the gear oil,
- every 10000km or twice a year verify the visual condition of the cables and their armor,
- at least once a year before the winter period carry out servicing of the cables in the form of lubrication,
- guarantee for this product group is provided for 7 years or 70,000km (maximum mileage).

#### **Radiator fans:**

- Only radiator fans replaced with coolant and sensors for the presence of coolant and its temperature are covered by the guarantee,
- every 6 thousand kilometers verify the level of coolant in the system, top up the coolant if necessary,
- every 12 months or 10,000 km verify the condition of the components of the cooling system (especially the thermostat and sensors), the tightness of the connections and rubber components of the system, replace the components with new ones if necessary, verify the condition of the electrical connections of the coolant fan switch,
- replace the coolant in accordance with the manufacturer's requirements,
- use coolant in accordance with the manufacturer's requirements,
- the guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

#### **Air shock absorbers:**

- only parts that are replaced and mated as a set on one axle using new Kamoka brand covers and bumpers are covered by the guarantee,
- verify the condition of air bellows, height sensors and suspension compressor every 6 months,
- every 12 months or every 10 thousand kilometers, verify the condition of suspension components suitable for the shock absorber mounting side, in particular, bushings and elastic cushions, ball studs, suspension springs, upper and lower elastic sockets of the shock absorber mounting, stabilizer links. If necessary, replace worn components, inspect the condition of the shock absorber cover and buffer and, if damaged, replace the worn component with a new one, check and, if necessary, correct the suspension geometry of both axles of the vehicle,
- The guarantee for this product group is for 7 years or 70,000 kilometers (maximum mileage).



**Air bellows:**

- only parts that are replaced and mated as a set on one Z-axle are covered by the guarantee
- every 6 months verify the condition of air bellows, height sensors, suspension compressor and shock absorbers,
- every 12 months or every 10 thousand kilometers, verify the condition of the suspension components relevant to the side of the bellows mount, in particular, bushings and elastic cushions, ball studs, suspension springs, upper and lower elastic sockets of the shock absorber mount, stabilizer links. If necessary, replace worn components, check and, if necessary, correct the suspension geometry of both axles of the vehicle,
- The guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Air suspension compressors:**

- only parts replaced with a complete diagnosis of the air suspension system are covered by the guarantee.
- every 6 months verify the condition of air bellows and shock absorbers, height sensors, pressure sensors, suspension height adjusters.
- every 12 months or every 10 thousand kilometers, verify the condition of suspension components, in particular air bellows and shock absorbers, but also bushings and elastic cushions, ball studs, suspension springs, upper and lower elastic sockets of shock absorber mounts, stabilizer links. If necessary, replace worn components, check and, if necessary, correct the suspension geometry of both vehicle axles,
- the guarantee for this product group is for 7 years or 70,000 kilometers (maximum mileage).

**Turbochargers:**

- only parts replaced with complete diagnostics of the supercharging system are covered by the guarantee,
- during installation, verify, clean or if necessary, replace the oil sump/pump,
- during installation, clean the intake system and replace the air filter.
- Every 1 thousand km or every month verify engine oil level, top up if necessary,
- every 12 months or every 10 thousand km change the engine oil,
- every 20 thousand km carry out diagnostics of the engine supercharging and supply system
- every 25 thousand km carry out diagnostics of the particulate filter system (if the vehicle is equipped with it),
- the guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Oil pans:**

- when replacing, use the sealing technique in accordance with the vehicle manufacturer's technology and the recommended bolt tightening sequence and torque,
- every 10,000 km or once a year verify the visual condition of the oil pan for damage and leaks,
- each time the oil drain plug is unscrewed, replace the plug with the gasket with a new one,
- each time replace the seal with a new one after dismantling the oil sump.
- the guarantee for this product group is for 7 years or 70,000 km (maximum mileage).

**Valve covers:**

- when replacing, use the sealing technique in accordance with the vehicle manufacturer's technology and the recommended bolt tightening sequence and torque,
- every 10,000 km or once a year verify the visual condition of the cover for damage and leaks,
- each time replace the seal with a new one after disassembly of the valve cover,
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

**§ 5 Scope of the Guarantee**

1. If only a part of the Products sold with a defect is affected, the Guarantor's liability is limited to the defective Products. The Extended 7-year Guarantee covers only defects of the Products caused by reasons inherent in the sold Products.
2. The total liability of the Guarantor is limited only to the price of the sold Product.
3. The Guarantor may release itself from the obligations under the Guarantee by paying the Buyer an amount equal to the price of the defective Product covered by this Extended 7-year Guarantee, regardless of the demands made by the Buyer.

#### **§ 6 Obligations and powers of the Buyer and the Guarantor**

1. On the account on the website [www.7years.kamoka.pl](http://www.7years.kamoka.pl), the Buyer enters data on the required service reviews and performed service indicated in the product manuals published on the website [kamoka.pl](http://kamoka.pl) and vehicle manufacturers and indicated in § 4 OWRG7, sending a copy of the document confirming the performance of the service: a receipt or an invoice.
2. Subject to the provisions of § 2 - § 5, the Guarantor is obliged to rectify a physical defect in the Product or to deliver a defect-free item, if such defect becomes apparent within the period specified in the guarantee statement and indicated in this OWGR7. In case when replacement or repair of the Product is impossible or involves significant costs, the Guarantor may reduce the price of the Product by returning a part of the price paid to an authorised Buyer exercising rights under the guarantee.
3. The Guarantor is relieved of its liability under the Extended 7-year Guarantee if the Buyer was aware of a defect in the Products at the time of purchase.
4. In the case of mechanical damage to the Products occurring before the delivery of the items to the Buyer, they must be confirmed in the protocol of receipt of the Product from the means of transport, signed by the driver. Failure to meet the requirements set forth in this provision will result in the complaint not being considered.
5. If any defects of the Products are found, the Buyer is obliged to withhold their installation, immediately inform the Guarantor, secure the Products against damage and submit a written complaint.
6. If the Buyer installed the Products with visible or previously found defects, the Guarantor shall not bear any costs related to disassembly and reassembly of the Products free from defects.
7. If a defect is found in a product, the Buyer who is not a consumer should immediately, no later than within 7 days from the date of its detection, file a complaint, and the Consumer – no later than within 14 days from the date of detection of the defect. Together with the complaint or immediately after its submission, the Buyer should deliver the Product to which the complaint refers, to the shop where the Product was purchased or to the registered office of the Guarantor, its Branch or Distributor. The Guarantor may release the Buyer from the obligation to deliver the Product to which the complaint refers.
8. The time limit for the Guarantor to respond to the demands of the complaining Buyer and respond to the complaint is 30 days from the date of its delivery to the Guarantor and delivery of the Product to which the complaint relates, in the manner specified in paragraph 7 of this section, calculated, if these actions did not occur simultaneously, from the event that occurred later. If it is necessary for the Guarantor to inspect the Products under complaint, an authorized representative of the Guarantor will conduct such inspection at a time agreed with the Buyer, documenting the activity with a complaint protocol. The Buyer is obliged, at the request of the Guarantor, to present documents relating to the installation of the advertised Product and documents relating to periodic inspections of the vehicle in which the advertised Product was installed and the manner of use of the vehicle. For the period from the date of notification to the Buyer by the Guarantor of the need to perform an inspection until the date of its performance, the thirty-day period does not run. The thirty-day period may be extended in the event of: the need to perform an expert examination of the advertised Products, the impossibility of performing the visual inspection referred to above, as well as in the event that, due to the scope of the complaint notification and the type of demands made, the

Guarantor is not able to meet the deadline for technical and organizational reasons, but no longer than 90 days.

9. Exercising the guarantee rights under the Extended 7-year Guarantee is conditioned upon the Buyer presenting to the Guarantor:
  - a. complaint form available on the website [www.kamoka.eu](http://www.kamoka.eu)
  - b. labels attached to the Products covering the whole of the batch of Products complained against.
10. A complaint may be filed:
  - a. in writing to the address: ul. Wenecka 12, 03-244 Warsaw,
  - b. through a tab on the website [www.kamoka.eu](http://www.kamoka.eu).
11. If the Guarantor accepts the complaint and replaces the Products, the defective Products become the property of the Guarantor after the replacement. The previous sentence shall apply accordingly in the event of a refund of the price for the defective Product.
12. The date of effecting of the Guarantor's decision resulting from the acceptance of the complaint will be determined individually.
13. In the event that the Buyer indicated its e-mail address, the parties consider it effective to forward the statements and decisions of the Guarantor to the e-mail address indicated by the Buyer. The Buyer is obliged to update the e-mail addresses for deliveries indicated to the Guarantor. Failure by the Buyer to inform the Guarantor about changes in the e-mail address shall result in deeming the statements and decisions of the Guarantor sent to the current address of the Buyer as delivered.
14. The Buyer agrees to the processing of his personal data by the Guarantor and entities authorised by it and entities cooperating with the Guarantor in order to implement the terms of the Extended 7-year Guarantee and for marketing purposes within the scope outlined in OWGR7.
15. Buyer's personal data shall be processed by the Guarantor and entities authorised by it and entities cooperating with the Guarantor in the scope indicated above. The Buyer has the right to access the content of his data and to correct them through an activated personal account on the website [www.7years.kamoka.pl](http://www.7years.kamoka.pl).
16. The Buyer may at any time withdraw his consent to the processing of his personal data through an activated personal account on the website [www.7years.kamoka.pl](http://www.7years.kamoka.pl) or by sending a written statement to the Guarantor on the withdrawal of consent to the processing of personal data to the address of the registered office of the Guarantor. The withdrawal of consent is effective at the time of registration of the statement on the website [www.7years.kamoka.pl](http://www.7years.kamoka.pl) or at the time of delivery of a written statement.
17. These General Terms and Conditions of the 7-year Extended Guarantee shall apply to Products purchased as of 1 January 2018.

