

GENERAL CONDITIONS OF THE EXTENDED 7-YEAR GUARANTEE (OWGR7)

§ 1 General provisions

1. This "Extended 7-year Guarantee" does not exclude, limit or suspend the rights of the Buyer under the warranty provisions for defects in the sold item. The Buyer may exercise the rights under the warranty for physical defects of items regardless of the rights resulting from the guarantee.
2. Name and address of the Guarantor: ENTERTRADE Spółka z ograniczoną odpowiedzialnością - Sp.K. ul. Wenecka 03-244, Warsaw, Poland.
3. In matters not regulated in these General Terms and Conditions of the Extended 7-year Guarantee, the provisions of the General Terms and Conditions of the Quality Guarantee shall apply first.
4. The Buyer does not incur any additional fees for the benefit of the Guarantor or representatives of the Guarantor for the activation of the Extended 7-year Guarantee.
5. Activation of the Extended 7-year Guarantee does not exclude, limit or suspend the rights of the Buyer arising from the General Terms and Conditions of the Quality Guarantee adopted by the Guarantor.

§ 2 Activation of the Extended 7-year Guarantee

To activate the 7-year guarantee coverage "Extended 7-year Guarantee" it is necessary to:

- I. Create a personal account on the website www.7years.kamoka.pl
- II. register the purchased Product on the website www.7years.kamoka.pl by filling in all the fields of the form, i.e.:
 1. catalogue no. of KAMOKA Product
 2. batch number/ Product manufacture date
 3. details of the distributor from whom the Product was purchased (name, address, country, contact telephone number)
 4. date of purchase of the Product, a copy of the document confirming the purchase of the Product (invoice, receipt) (appendix to the Form)
 6. acceptance of the General Terms and Conditions of the Extended 7-year Guarantee,
 7. consent to receive marketing information from the Guarantor
 8. details of the workshop in which the product was installed – a copy of the purchase document for the service provided (name, address, country, contact telephone and/or e-mail)
- III. The "Extended 7-year Guarantee" guarantee coverage must be activated within one month from the purchase of the Product.

§ 3 Terms and Conditions of the Extended 7-year Guarantee

1. The Guarantor guarantees the quality of KAMOKA car parts constituting its assortment indicated in section 2 of this paragraph (hereinafter referred to as "Products"), under the conditions specified in OWGR7.
2. The Extended 7-year Guarantee covers parts for passenger cars sold under the KAMOKA brand:

- a) Shock absorbers, excluding shock absorber guards with buffers,
- b) Springs,
- c) Rockers and ball joints ("pins"),
- d) Elastic bushings and suspension cushions,
- e) stabiliser connectors,
- f) Steering rod ends and steering rods,
- g) Wheel bearings / wheel hubs,
- h) Joints and axle shafts,
- i) Joint guards,
- j) Brake pads and brake discs,
- k) Brake shoes and brake drums,
- l) Brake shoe mounting kits,
- m) Clutch kits and clutch discs,
- n) Hydraulic clutch slave cylinders,
- o) Brake pad wear sensors,
- p) ABS sensors,
- q) Shaft position sensors, EGR valves, flow meters,
- r) Fuel filters and Hydraulic filters.

3. The Extended 7-year Guarantee for the Products is granted for a period of 7 years from the date on which the Product was issued to the Buyer after the purchase, not longer than until the maximum mileage is reached on the Product installed in the vehicle, as detailed in § 4 OWGR7 for specific assortment groups of the Products.

4. The Extended 7-year Guarantee does not cover the Products sold as off-spec.

5. The Extended 7-year Guarantee shall only apply to the original Buyer (non-transferable guarantee) who purchases a new Product and shall not be transferable to its legal successors by way of either special succession (including the purchasers of the Product or the vehicle in which the Product is installed or a part of such a Vehicle) or general succession.

6. The Extended 7-year Guarantee covers the Products listed in § 3 section

7. The Extended 7-year Guarantee is excluded in the following cases:

- 1) non-observance of the product instructions published on the website kamoka.pl during the installation and operation of the Products
- 2) natural GR7 consumption (natural GR7 consumption is the consumption resulting from the normal use of the vehicle, assuming that the annual mileage of the vehicle in which the Product is fitted does not exceed 10,000 km)
- 3) installation of the Products in vehicles used for commercial purposes or for special purposes, e.g. health care, special services, etc,
- 4) if the Products have not been installed in accordance with their intended use as listed in the Kamoka brand catalogue available on the website www.kamoka.pl,
- 5) if the Products have been damaged as a result of incorrect installation, use of incorrect tools, or use of a vehicle not in accordance with the vehicle manufacturer's instructions,
- 6) when the Products have been prematurely worn out due to the reuse of damaged assembly parts: standardised parts, guards, etc.,
- 7) damage caused by a traffic accident or collision or other mechanical damage,
- 8) damage caused by the use of the vehicle in which the Product is installed in motor sports,
- 9) damage caused by a lack of proper maintenance of the vehicle in which the component is installed or by a failure of the systems with which the said Product cooperates,

- 10) carrying out repairs contrary to the technology of vehicle repair, and in particular the principle of pair replacement of parts, as well as replacement of cooperating components and replacement of disposable mounting components,
- 11) improper transportation, unloading and storage of the Products,
- 12) failure to comply with the periodic inspection intervals specified by the car manufacturer;
- 13) non-observance and failure to document the required service activities indicated in § 4 OWGR7 for individual Products and groups of Products,
- 14) failure to meet the conditions set forth in § 4 OWGR7.

8. The Extended 7-year Guarantee only applies to Products used in accordance with the instructions for use attached to them and the product instructions on the Kamoka.pl website and the instructions of the vehicle manufacturer, and in accordance with the conditions specified in § 4 of OWGR7.

§ 4

List of service activities on given assortment groups of Products required to obtain guarantee protection for a period of 7 years and maximum mileage for Products and individual assortment groups of Products.

I. Shock absorbers

- **the guarantee covers only shock absorbers listed in pairs (right and left on one axis) with the use of new Kamoka brand guards and buffers;**
- every 12 months or every 10,000 km, the condition of the suspension components appropriate for the shock absorber mounting side must be verified, in particular elastic sleeves and cushions, ball pins, suspension springs, upper and lower elastic sockets of the shock absorber mounting, stabiliser connectors; if necessary, replace worn components, check the condition of the shock absorber guard and buffer and in case of damage, replace the worn component with a new one, check and if necessary; adjust the suspension geometry of both axles of the vehicle;
- every 24 months or every 20,000 km, replace shock absorber guards with buffers, clean shock absorber mounting sockets and grease bearing elements in Mc Pherson type shock absorbers;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

II. Springs

- **the guarantee covers only the springs exchanged in pairs (right and left for one axle);**
- every 12 months or every 10,000 km, the condition of the suspension elements appropriate for the side of the spring fixing must be verified, in particular the elastic sleeves and cushions, ball joints, shock absorbers, upper and lower elastic sockets of the shock absorbers fixing and bearings in these sockets, if any, connectors and elastic elements of stabilizer mountings, replace worn out parts with new ones if needed, check and adjust the suspension geometry of both axles of the vehicle if necessary, remove springs and clean them if there are any sliding or rolling elements in the sockets, they must be lubricated, damaged parts must be replaced with new ones;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum

mileage).

III. Rockers and ball joints ("pins")

- **the guarantee covers only the elements exchanged in pairs (right and left for one axis);**
- every 12 months or every 10,000 km, the condition of the suspension components appropriate for the side of the rockers mounting must be verified, in particular the shock absorbers, upper and lower shock absorber mounting sockets and bearings in these mountings, if any, suspension springs, connectors and elastic components of the stabilizer mountings. If necessary, replace the worn out element with a new one, verify the condition of the elastic ball joint guards, replace the molybdenum grease in them, replace damaged guards with new ones and prevent them from slipping off the joint body, check and, if necessary, adjust the suspension geometry of both axles of the vehicle;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

IV. Elastic bushings and suspension cushions

- every 12 months or every 10,000 km, the condition of the suspension components suitable for the sleeves mounting side, in particular ball joints, shock absorbers, upper and lower elastic sockets of the shock absorber mounting and bearings in these sockets, connectors and elastic components of the stabiliser mounting, must be verified. Replace worn parts if necessary. Check and, if necessary, adjust the suspension geometry of both axles of the vehicle;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

V. stabiliser connectors

- **the guarantee covers only the clutches exchanged in pairs (right and left for one axis);**
- every 12 months or 10,000 km, the condition of the suspension components suitable for the fastening side of the connectors must be verified, in particular ball joints, shock absorbers, upper and lower elastic sockets of the shock absorber mounting and bearings in these sockets, if any, connectors and elastic components of the stabiliser fastening. If necessary, replace worn parts with new ones. Check and, if necessary, adjust the suspension geometry of both axles of the vehicle;
- every 12 months or every 10,000 km depending on the type of connector, the condition of elastic guards for ball joints must be verified, depending on the type of connector, the molybdenum grease in ball joints must be replaced and the fastenings checked, the contact surface of the base of the connector sleeve with the vehicle support element, damaged guards must be replaced with new ones and protected against sliding off the body of the joint;
- every 12 months, the suspension geometry must be adjusted on both axles of the vehicle;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

VI. Steering rod ends and steering rods

- **the guarantee covers only the springs exchanged in pairs (two for one axle);**
- every 12 months, the condition of steering system components, in particular steering transmission, steering rods and switches, must be checked;
- every 12 months the suspension geometry of both axles of the vehicle must be checked and, if necessary, adjusted, the condition of the elastic guards of the ball joints must be verified and, if any damage is detected, replaced with new ones and secured against sliding off the body, the molybdenum grease must be replaced in the ball joints;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

VII. Wheel bearings / wheel hubs

- **the guarantee covers only the elements exchanged in pairs (right and left for one axis);**
- every 12 months or 10,000 km, the condition of the suspension components appropriate for the hub or bearing mounting side must be verified, in particular the ball joints of the rockers, elastic sleeves and cushions, shock absorbers, upper and lower shock absorber mounting sockets, and bearings in these mountings, if any, cleaned and lubricated sliding and rolling elements if required, suspension springs, stabiliser mountings. If necessary, replace worn parts with new ones, check and, if necessary, adjust the suspension geometry of both axles of the vehicle;
- every 6 months or every time the tyres are changed, the wheels of the vehicle must be balanced, the contact surface of the brake disc with the hub must be cleaned;
- brake discs must be balanced every 24 months;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

VIII. Hydraulic filters

- the condition of the automatic transmission seals must be verified every 12 months; If necessary, replace the damaged element, check and, if necessary, top up the transmission oil or hydraulic fluid in the gearbox, check the patency of the vents and, if necessary, clean and unblock;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

IX. Fuel filters

- the fuel filter must be removed and rinsed every 12 months;
- every 24 months, the fuel tank and the fuel system must be flushed;
- the guarantee for this product group is given for 7 years or 50.000 km (maximum mileage).

X. Joints and axle shafts

- every 12 months, the condition of the elastic guard and cable ties must be checked, the damaged component replaced if necessary, the tension of the cable ties must be checked and, if necessary, the tension of the cable ties needs to be adjusted;
- every 24 months, clean the joint and replace the graphite grease with a new one, check and replace the axle shaft support ,if any, and check the alignment of the axle

- shaft and straighten, if necessary;
- every 36 months, the cable ties must be replaced with new ones;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

XI. Joint guards

- every 24 months, the outer surface of the guard must be maintained with silicone grease, the tension of the cable ties must be checked and, if necessary, adjusted;
- clean the joint every 24 months from worn graphite grease and replace it with a new one;
- the cable ties must be replaced every 36 months;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

XII. Brake pads and brake discs

- **the guarantee covers only KAMOKA brand brake pads replaced together with Kamoka brand brake discs;**
- every 12 months or every 10,000 km check the condition of the brake discs, replace worn or damaged parts if necessary, remove the rim from the brake disc taking into account the compliance with the minimum disc thickness specified by the vehicle manufacturer, clean the component and lubricate the sliding surfaces of the brake system, in particular: the yoke with brake pad sockets, brake calliper guides, guide pins, brake disc guard, hub and the contact surface of the brake disc with the hub;
- replace the brake fluid every 24 months;
- brake discs must be balanced every 24 months or every 20,000 km;
- the guarantee for this product group is given for 7 years or 40.000 km (maximum mileage).

XIII. Brake shoes and brake drums

- **the guarantee covers only KAMOKA brake shoe pads replaced together with Kamoka brake drums;**
- every 12 months or every 10,000 km the condition of the brake drums must be checked. If necessary, replace worn parts, remove the rim from the brake drum taking into account the minimum drum thickness specified by the vehicle manufacturer, clean and lubricate in appropriate places of the brake system component, in particular: skirting board and lever, settling pins with locking pins, upper and lower springs, expansion compensator, contact surface of the brake drum with the anchor disc;
- the brake fluid must be replaced every 24 months;
- brake drums must be balanced every 24 months or every 20,000 km;
- the guarantee for this product group is given for 7 years or 40.000 km (maximum mileage).

XIV. Brake shoe mounting kits

- check the condition of the brake shoes every 12 months or every 10,000 km; If necessary, replace worn parts, remove the rim from the brake drum taking into account the minimum drum thickness specified by the vehicle manufacturer, clean and lubricate in appropriate places of the brake system component, in particular: skirting

board and lever, settling pins with locking pins, upper and lower springs, expansion compensator, contact surface of the brake drum with the anchor disc;

- the brake fluid must be replaced every 24 months;
- brake drums must be balanced every 24 months or every 10,000 km;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

XV. Clutch kits and clutch discs

- every 12 months or every 10,000 km, depending on the type of clutch, verify the preload on pulled clutches; in hydraulically controlled clutches, replace the hydraulic fluid and vent the system;
- every 24 months or every 20,000 km, the clutch and the clutch chamber and guards must be cleaned;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

XVI. Hydraulic clutch slave cylinders

- change the hydraulic fluid every 12 months or every 10,000 km and vent the system;
- dismantle clutch slave cylinder every 24 months in order to clean it;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

XVII. Brake pad wear sensors

- every 12 months or every 10,000 km, check and, if necessary, properly fix the mounting of sensor wires, sensor seating, electrical connections. If necessary, clean the dirt and replace the worn elements, protect the electrical contacts with the appropriate KAMOKA W220 agent.
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

XVIII. ABS sensors,

- every 12 months or every 10,000 km a computer diagnostics of the system must be performed and the ABS / ESP operation efficiency must be confirmed;
- every 12 months or every 10,000 km, check and, if necessary, properly fix the mounting of sensor wires, sensor seating, electrical connections. If necessary, clean the dirt and replace the worn elements, protect the electrical contacts with the appropriate KAMOKA W220 agent;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum mileage).

XIX. Shaft position sensors, EGR valves, flow meters

- every 12 months or every 10,000 km, a computer diagnostics of the system must be performed and the system operating efficiency must be confirmed
- every 12 months or every 10,000 km, check and, if necessary, properly fix the mounting of sensor wires, sensor seating, electrical connections. If necessary, clean the dirt and replace the worn elements, protect the electrical contacts with the appropriate KAMOKA W220 agent;
- the guarantee for this product group is given for 7 years or 70,000 km (maximum

mileage).

§ 5 Scope of the Guarantee

1. If only a part of the Products sold with a defect is affected, the Guarantor's liability is limited to the defective Products. The Extended 7-year Guarantee covers only defects of the Products caused by reasons inherent in the sold Products.
2. The total liability of the Guarantor is limited only to the price of the sold Product.
3. The Guarantor may release itself from the obligations under the Guarantee by paying the Buyer an amount equal to the price of the defective Product covered by this Extended 7-year Guarantee, regardless of the demands made by the Buyer.

§ 6 Obligations and powers of the Buyer and the Guarantor

1. On the account on the website www.7years.kamoka.pl , the Buyer enters data on the required service reviews and performed service indicated in the product manuals published on the website kamoka.pl and vehicle manufacturers and indicated in § 4 OWRG7, sending a copy of the document confirming the performance of the service: a receipt or an invoice.
2. Subject to the provisions of § 2 - § 5, the Guarantor is obliged to rectify a physical defect in the Product or to deliver a defect-free item, if such defect becomes apparent within the period specified in the guarantee statement and indicated in this OWGR7. In case when replacement or repair of the Product is impossible or involves significant costs, the Guarantor may reduce the price of the Product by returning a part of the price paid to an authorised Buyer exercising rights under the guarantee.
3. The Guarantor is relieved of its liability under the Extended 7-year Guarantee if the Buyer was aware of a defect in the Products at the time of purchase.
4. In the case of mechanical damage to the Products occurring before the delivery of the items to the Buyer, they must be confirmed in the protocol of receipt of the Product from the means of transport, signed by the driver. Failure to meet the requirements set forth in this provision will result in the complaint not being considered.
5. If any defects of the Products are found, the Buyer is obliged to withhold their installation, immediately inform the Guarantor, secure the Products against damage and submit a written complaint.
6. If the Buyer installed the Products with visible or previously found defects, the Guarantor shall not bear any costs related to disassembly and reassembly of the Products free from defects.
7. If a defect is found in a product, the Buyer who is not a consumer should immediately, no later than within 7 days from the date of its detection, file a complaint, and the Consumer – no later than within 14 days from the date of detection of the defect. Together with the complaint or immediately after its submission, the Buyer should deliver the Product to which the complaint refers, to the shop where the Product was purchased or to the registered office of the Guarantor, its Branch or Distributor. The Guarantor may release the Buyer from the obligation to deliver the Product to which the complaint refers.
8. The period for the Guarantor to respond to the claims of the Buyer filing a complaint and to respond to the complaint is 30 days from the date of its delivery to the Guarantor and delivery of the Product to which the complaint relates, in the manner specified in section 7 of this paragraph, calculated if these actions did not occur at the same time, from the event that occurred later. If it is necessary for the Guarantor to inspect the Products complained against,

an authorized representative of the Guarantor shall carry out such an inspection at a time agreed with the Buyer, documenting the action with a complaint protocol. At the request of the Guarantor, the Buyer is obliged to present documents concerning the installation of the Product under complaint and documents concerning periodical inspections of the vehicle in which the Product under complaint was installed and the manner of using the vehicle. For the period from the date when the Guarantor notifies the Buyer of the need to carry out an inspection to the date of its performance, the thirty-day period does not run. The thirty-day period may be extended in the event of: necessity to carry out an expert examination of the Products complained against, impossibility to carry out the inspection referred to above, as well as in the event when, due to the scope of the complaint and the type of demands made, the Guarantor is not able to meet the deadline for technical and organisational reasons, not longer than 90 days.

9. Exercising the guarantee rights under the Extended 7-year Guarantee is conditioned upon the Buyer presenting to the Guarantor:

- a) complaint form available on the website www.kamoka.eu
- b) labels attached to the Products covering the whole of the batch of Products complained against.

10. A complaint may be filed:

- a) in writing to the address: ul. Wenecka 12, 03-244 Warsaw
- c) through a tab on the website www.kamoka.eu

11. If the Guarantor accepts the complaint and replaces the Products, the defective Products become the property of the Guarantor after the replacement. The previous sentence shall apply accordingly in the event of a refund of the price for the defective Product.

12. The date of effecting of the Guarantor's decision resulting from the acceptance of the complaint will be determined individually.

13. In the event that the Buyer indicated its e-mail address, the parties consider it effective to forward the statements and decisions of the Guarantor to the e-mail address indicated by the Buyer. The Buyer is obliged to update the e-mail addresses for deliveries indicated to the Guarantor. Failure by the Buyer to inform the Guarantor about changes in the e-mail address shall result in deeming the statements and decisions of the Guarantor sent to the current address of the Buyer as delivered.

14. The Buyer agrees to the processing of his personal data by the Guarantor and entities authorised by it and entities cooperating with the Guarantor in order to implement the terms of the Extended 7-year Guarantee and for marketing purposes within the scope outlined in OWGR7.

15. Buyer's personal data shall be processed by the Guarantor and entities authorised by it and entities cooperating with the Guarantor in the scope indicated above. The Buyer has the right to access the content of his data and to correct them through an activated personal account on the website www.7years.kamoka.pl.

16. The Buyer may at any time withdraw his consent to the processing of his personal data through an activated personal account on the website www.7years.kamoka.pl or by sending a written statement to the Guarantor on the withdrawal of consent to the processing of personal data to the address of the registered office of the Guarantor. The withdrawal of consent is effective at the time of registration of the statement on the website www.7years.kamoka.pl or at the time of delivery of a written statement.

17. Withdrawal of consent to the processing of personal data means that the "Extended 7-year Guarantee" Program is cancelled and the rights under the Extended 7-year Guarantee are lost, including those relating to events occurring prior to the withdrawal of consent.

18. The Guarantor is the controller of the Buyer's personal data.

19. These General Terms and Conditions of the Extended Guarantee apply to Products purchased as of 01 January 2018.